

CUSTOMER SERVICE ADVISORY**JUNE 15, 2025****SUSPENSION OF CERTIFICATE OF ORIGIN PROCESSING CHARGE**

Dear Valued Customers,

We would like to inform you of the recent suspension of co-processing charges as per **CAO No. 02-2025**.

Section 10. The imposition of Certificate of Origin Processing Charge (Section 5.29) is temporarily suspended until lifted by the Commissioner, as approved by the Secretary of Finance.

Please take note of the following important details:

1. **Payment with Receipt Suspended:** Payments amounting to PHP 500.00 with receipt are suspended as per CAO No. 02-2025.
2. **Publication and Effectivity:** CAO No. 02-2025 was published into general circulation on May 31, 2025. The effectivity date is 15 days after its publication, which is **June 15, 2025**.
3. **Effectivity Date: June 15, 2025**

We will share any updates regarding this matter as soon as they become available. Should you have any questions or require further assistance, please do not hesitate to contact our customer service team.

For more information

[2025CAO-02-2025.pdf](#)